



B4AV Fawside Office, Allendale Village Hall,
Hexham, Northumberland NE47 9DB

PRIVACY NOTICE

At B4AV, we're committed to protecting and respecting your privacy.

This notice explains when and why we collect personal information and how we use it, the conditions under which we may disclose it to others and how we keep it secure.

Any questions regarding this Notice and our privacy practices should be sent by email to info@b4av.org

WHO ARE WE?

B4AV is a constituted community group to promote, develop and establish a community broadband network.

We are working as volunteers with Broadband for the Rural North Ltd (a community benefit society) who are designing and installing a broadband network

Broadband for Rural North Ltd is a registered society under the Cooperative and Community Benefit Societies Act 2014 (registration number 31352R). The society aims to:

- Provide high speed broadband to domestic and business premises located in the rural areas of the UK, especially those areas which are poorly served by their current broadband suppliers;
- Promote the take up of broadband, the Internet and the use of ICT generally;
- Provide an opportunity for public-spirited people and organisations to contribute financially to the community, with the expectation of a social dividend, rather than personal financial reward.

Their contact details are;

Broadband for the Rural North Ltd, Station Yard, Melling, Carnforth LA6 2QY

HOW DO WE COLLECT INFORMATION FROM YOU?

We obtain information about you when you register with us using our website or through conversation with our Community Champions, sign-up at an event or from one of our newsletters.

WHAT INFORMATION DO WE COLLECT?

The personal information we collect will include your name, business name, address, telephone, email address, IP address, broadband preferences and information regarding what pages are accessed and when you visit our web site.

We do not collect personal data from third parties other than that which is already in the public domain (we do not count named B4RN volunteer community champions as third parties)

HOW IS YOUR INFORMATION USED?

We only use your information to inform you, seek your views or comments on things to do with broadband services and related items and the services to:

- Obtain expressions of interest to take broadband and associated services.
- For the purposes of encouraging investment in B4RN
- To connect people to volunteer groups
- To put way leaves in place (ie landowner contact details)
- For a sending you out information. You can unsubscribe from this at any time by updating your details and deselecting this option.

We will review our retention periods for personal information on a regular basis. Personal information on our systems will be held for as long as is necessary for the life of this project.

WHO HAS ACCESS TO YOUR INFORMATION?

We will share your information with B4RN and other relevant organisation as part of the process of developing our broadband network. We will not sell or rent or give your information to third parties. We will not share your personal information with third parties for marketing purposes.

Service Providers working on behalf of ourselves: We may pass your information to our third party service providers, agents subcontractors and other associated organisations for the purposes of completing our stated tasks and providing services to you on our behalf. When we use any service providers, we disclose only the personal information that is necessary to deliver the service and we will require them to keep your information secure and not to use it for their own direct marketing purposes. Please be reassured that we will not release your information to third parties without your express consent.

YOUR CHOICES

You have a choice how you receive information from us by ticking the relevant boxes situated on the form on which we collect your information.

You can change your preferences at any time by clicking in the "update my preferences" in an email footer.

You have the right to have your personal data deleted from our records if we have no reasonable reason to retain it. You can unsubscribe by using "unsubscribe" link in the footer of the email you receive from us, or by contacting us at info@b4av.org.

If you decide to unsubscribe, we will delete all personal data you have supplied to us under agreement.

HOW YOU CAN ACCESS AND UPDATE YOUR INFORMATION

The accuracy of your information is important to us.

You have the right to receive a copy of the personal data we hold on you and the right to rectify any inaccurate data.

If you change email address, or any of the other information we hold is inaccurate or out of date, please email us at: info@b4av.org or update your online account profile directly by clicking in the "update my preferences" in an email footer.

You have the right to ask for a copy of the information we hold about you and we will provide this information free of charge provided that your request is fair and reasonable.

HOW WE PROTECT AGAINST THE LOSS, MISUSE OR UNAUTHORISED ALTERATION OF YOUR INFORMATION

When you give us personal information, we take steps to ensure that it's treated securely. We don't store any credit or debit card details. Non-sensitive details (your email address etc.) are transmitted normally over the Internet, and this can never be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, we cannot guarantee the security of any information you transmit to us, and you do so at your own risk. Once we receive your information, we make our best effort to ensure its security on our systems.

Where we have given (or where you have chosen) a password which enables you

to access certain parts of our websites, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

PROFILING

We may analyse your personal information to create a profile of your interests and preferences so that we can contact you with information relevant to you.

USE OF 'COOKIES'

Like many other websites, we use cookies. 'Cookies' are small pieces of information sent by an organisation to your computer and stored on your hard drive to allow that website to recognise you when you visit. They collect statistical data about your browsing actions and patterns and do not identify you as an individual.

It is possible to switch off cookies by setting your browser preferences. For more information on how to switch off cookies on your computer, visit our full cookies policy. Turning cookies off may result in a loss of functionality when using our website.

LINKS TO OTHER WEBSITES

Our website may contain links to other websites run by other organisations. This privacy notice applies only to our website, so we encourage you to read the privacy statements on the other websites you visit. We cannot be responsible for the privacy statements and practices of other sites even if you access them using links from our website.

In addition, if you linked to our website from a third party site, we cannot be responsible for the privacy policies and practices of the owners and operators of that third party site and recommend that you check the policy of that third party site.

16 OR UNDER

We do not knowingly provide services to customers under the age of 16. It is a requirement of our service is that all users taking our service are over the age of 16.

POLICY REVIEW

We keep this Policy under regular review. This Policy was last updated in April 2018.