



Unified Business Communications Ltd  
 Stonegate House  
 Stonegate Lane  
 Felling, Gateshead NE10 0HJ  
 T: 0191 201 2112

**Voice over Internet Protocol (VoIP) uses your broadband for calls. It's a simple alternative to using a traditional landline. Like a landline but cheaper**

### VoIP For Residential Users

VoIP is the new and future technology which will replace all existing traditional landlines in homes and businesses by the end of 2025. VoIP uses your broadband internet connection to make calls

B4AV have arranged a discounted B4AV group VoIP service with the local North East company **Unified BC (Unified Business Communications Ltd)** at a competitive price. You can either use your existing home phone or you can purchase a new IP phone which Unified BC can supply. Please see Page 3 for further information on new IP phones.

Details of our monthly plans are:

	Unified 2000	Unified Unlimited	Unified Basic
	<b>£9.75 per month inc vat</b>	<b>£12.35 per month inc vat</b>	<b>£6.50 per month inc vat</b>
Minutes to UK landline 01/02/03 and UK mobile O2/Vodafone/EE/H3G	<b>2000</b> free minutes per month	<b>Unlimited</b> minutes per month	<b>1.5p</b> per minute <b>8 p</b> per minute
Make and receive calls via a smartphone app	✓	✓	<b>£1.20</b> per month if required
Standard Voicemail	✓	✓	✓
Voicemail to email	✓	✓	✓
Caller Display	✓	✓	✓
Music on hold	✓	✓	✓
Call Barring	✓	✓	✓

If you wish to chat before ordering please do not hesitate to contact Unified Business Communications Ltd on 0191 201 2112 and talk with [adrian@unifiedbizz.com](mailto:adrian@unifiedbizz.com) or [andy@unifiedbizz.com](mailto:andy@unifiedbizz.com)

If you wish to go ahead with your order please complete the order form below and return to [claire@unifiedbizz.com](mailto:claire@unifiedbizz.com)

# VoIP Services Contract

For Office Use Only  
Customer Reference

IPN



Unified Business Communications Ltd  
Stonegate House  
Stonegate Lane  
Felling, Gateshead  
NE10 0HJ

Forename:		Address			
Surname:					
Email: Monthly invoices will be emailed to the address provided		Postcode:		Telephone number	

### Contract details and services ordered

Please ✓ preferred contact term £10.00 activation fee		Please ✓ chosen option for your telephone number			Please ✓ preferred method of payment	
30-day contract	12 month contract	Port existing Home telephone number £10.80	Have a new telephone number – free of charge	Connection Date	Direct Debit free of charge	BACS/Cheque £2.50 per invoice
				To be confirmed		

VoIP Plan and Monthly Cost	Please ✓ service required	VoIP Licence Service	Call Rates UK Landline 01/02/03 UK Mobile O2/Vodafone/EE/H3G
Unified 2000 £9.75		2000 Mins of calls to UK landline 01/02/03 and UK Mobile O2/Vodafone/EE/H3G Smartphone App	see rates below which are only applicable if free minute are exceeded
Unified Unlimited £12.35		Unlimited calls to UK landlines 01/02/03 and UK Mobiles O2/Vodafone/EE/H3G Smartphone App	n/a
Unified Basic WITHOUT smartphone App £6.50		No Inclusive minutes and no smartphone app	See rates below
Unified Basic WITH smartphone App £7.70		No Inclusive minutes and smartphone App	See rates below

Please note all chargeable calls are subject to a £0.005 connection fee

UK Landline 01/02/03	1.5 pence	UK Mobile O2/Vodafone/EE/ H3G	8 pence
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The customer hereby agrees to purchase the Service(s) set out above subject to Terms and Conditions & by signing below you confirm that you have read and agree to our enclosed standard terms and conditions and is aware that Termination Fees may apply to certain products.

Full Name:		Signature:		Date:	
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To place your order email this form to [claire@unifiedbizz.com](mailto:claire@unifiedbizz.com)

**Need a new telephone? Below are some of the options available to you**

Please contact us if you require a different handset as Yealink has a huge range to choose from, that can suit any requirement.

<b>Handset Information and Order Form</b>			
<b>Model</b>	<b>Description</b>	<b>Quantity required</b>	<b>Price including vat</b>
<b>Yealink T31G &amp; PSU</b> 	Basic IP telephone which plugs directly into a port on your broadband router		£60.00 plus delivery
<b>Yealink T33G &amp; PSU</b> 	Colour screen IP telephone which plugs directly into a port on your broadband router		£72.00 plus delivery
<b>Yealink W53p &amp; PSU</b> 	Base unit plugs directly into a port on your broadband router and the handset can be plugged into any available power socket in your home. Like a normal DECT phone		£99.00 plus delivery
<b>Each additional W53h handset cost £68.68</b>	This works as an additional handset off your W53p. An ideal solution if you would like more than 1 telephone handset in your home		£68.68 plus delivery
<b>Delivery charge varies depending upon the number of handsets ordered</b>			

**To order a handset please complete the order form OR simply email or call Andy**

**E: [andy@unifiedbizz.com](mailto:andy@unifiedbizz.com)**

**T: 0191 201 2112**

**Please do not hesitate to contact us if you wish to discuss your requirement before making a decision**